

Vacation Rental Cleaning Standards

Cranmore Mountain Resort and Kearsarge Brook Condominium Rentals are committed to the safety, health and well-being of our guests. To acknowledge this, we want to share with you the precautions and cleaning measures that we are taking to ensure a safe and comfortable visit. Housekeeping staff and personnel have been trained and are prepared to focus on disinfecting in addition to cleaning. These two separate tasks have become the essential pillars of any safe cleaning process. While our employees and contractors will be dedicated to social-distancing, wearing PPE, and frequent handwashing, the resort is taking additional steps toward ensuring our lodging facility meets the highest standards of cleanliness and sanitization. Please enjoy your stay with us.

ENTRANCE AND LOBBY MEASURES

- Hand sanitizer at both entrances of building, please sanitize your hands prior to entering building, door hardware sanitized daily
- Doors handles, handrails, elevator buttons, luggage carts and lobby furniture sanitized daily

PRECAUTIONARY MEASURES FOR UNIT

- Staff entering unit is wearing PPE
- Windows and doors are opened to air out the home for 10 minutes

CLEANING OF UNIT

- All rooms in home are dusted then they are wiped down using a standard disinfectant
- Kitchen: all appliances, counter tops, touch points are wiped down
- Bathrooms: disinfectant is used in the shower, sink, tub (if applicable)
- Floor, rugs, and appropriate furniture items are vacuumed
- Freshly laundered linens, towels and sheets are always used for our units

DISINFECTING

- During the cleaning process, each light switch, doorknob, remote, or any other tactile surfaces are wiped down and disinfected
- In addition to standard disinfectant, a commercial, hospital-grade product will also be used to wipe down hard surfaces after cleaning to ensure disinfection

*All disinfecting products for sanitation are CDC approved and recommended products that are effective for eliminating the COVID-19 virus.